

CARLOS CREEK

JOB DESCRIPTION

Position: Taproom Sales Associate

Reports to: Taproom Manager

POSITION SUMMARY:

Our Taproom Sales Associates at 22 Northmen play a crucial role in the experience that makes Carlos Creek a top-notch destination. They are outgoing, energetic team players with a natural flair for starting conversations while delivering exceptional customer service and driving sales.. Extensive beer knowledge is not required but they must have enthusiasm for learning about our beer and sharing that excitement with our guests.

RESPONSIBILITIES:

- Proactively engage with customers while creating a memorable experience
- Share the 22 Northmen story and encourage participation in our events and social media
- Describe, recommend and pour beers tailored to each guest's preferences
- Drive additional sales through suggestive selling
- Recommend food pairings from our pizza kitchen and food truck
- Accurately process transactions on POS system
- Perform opening/closing duties including cleaning bathrooms and floors and restocking
- Maintain a clean and tidy taproom by ensuring all tables and bar top are free of debris
- Consistently check IDs, follow company alcohol policy guidelines and maintain a safe and fun environment through responsible serving
- Attend mandatory Carlos Creek training sessions
- Represent the company with enthusiasm, positivity and professionalism at all times

REQUIREMENTS:

- A love of beer and people!
- Proven customer service skills
- Exceptional interpersonal skills
- Reliable, dependable and punctual
- Passion for and willingness to learn about craft beer
- Ability to maintain professionalism in a fast-paced environment
- Ability to repeatedly lift and carry 50 lbs
- Ability to work an 8 hour shift while standing
- 21+ years of age
- Daytime availability a plus
- Reliable transportation

TIME COMMITMENT:

- Days (if available), nights and weekends
- Minimum requirement of two weekends per month
- Work two of three summer holiday weekends (Memorial Day, Fourth of July, Labor Day)
- Work all Carlos Creek festivals

Job Type: Part-time

Pay: \$13.00 per hour plus tips

Benefits: Employee discount on beer, wine and retail items